

Articulator

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Introducing the Board

Gary Feldman

Gary Feldman have been a Denturist since 1981 and served on the Board for a total of approximately 7-8 years.

Gary joined the Board because he remembered a time when Denturists were governed by the Dental Technicians Board. He can recall going to meetings at the Eldorado Hotel when Denturists were "Dental Mechanics" and it all seemed so clandestine...so wrought with fear of what that Board could do to any one of us. What he also remembers, is that it was only through the tireless efforts of a few dedicated individuals that progress towards self governance was ever realized.

Every licensed Denturist owes a debt to those individuals and should "step up to the plate" and offer their services to our own College of Denturists of BC. He did ...and continues to serve!

Pamela J. Gardner

Pamela Gardner is a Certified Orthotist and owner of Burnaby Orthopaedic Source Inc. She is a member and former President of the Burnaby Rotary Club and has travelled on their behalf to the Ukraine as an ambassador for Health Care International Service. Previously, she served as a committee member for the Burnaby Hospital Board of Trustees and on the Rick Hanson Man in Motion Campaign. Ms. Gardner has her Bachelor of Arts in Political Science and Kinesiology from Simon Fraser University and has obtained her professional designation of Certified Orthotist from the American Board of Certification in Baltimore, Maryland.

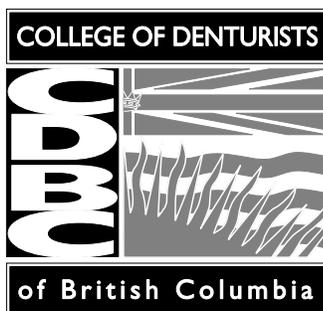
Deborah J. Harden

Deborah Harden is a Disability Case Management Co-ordinator for Vancouver Coastal Health. She has past experience as a Review Officer for WorkSafeBC and as a Coverage and Appeals Co-ordinator for the Legal Services Society. She has a wide range of experience in nursing and law. She is a graduate of the University of British Columbia with both a Bachelor of Law degree and a Bachelor of Science degree in Nursing.

David B. Hart

David Hart is an Independent Insurance Adjuster and the owner and operator of Coast Claim Service Ltd. Previously, while residing in Saskatchewan, he was in the funeral industry. Within his community, David is a Director for the Nanaimo Foundation and the Mount Benson Seniors Society. Additionally, he has been actively involved with the Nanaimo United Way and the Nanaimo Gyro Club. David has also held various positions with the Canadian Independent Adjusters Association.

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101 - 309 Sixth Street
New Westminster, BC V3L 3A7
Phone: 604-515-0533

Chairperson's Report

So far, 2009 has been a busy year at the College of Denturists of BC. What have we been busy with? As many of you know from attending the Convention this year in Harrison, the Quality Assurance program is one of our biggest projects to date. This has been a work in progress for 5 years and as we continue to implement each section of the program, your feedback and participation is extremely important. The College is working towards a functional system that will work for the greatest number of Registrants. Janice Ho, the College's Quality Assurance Program Coordinator, and the Quality Assurance Committee appreciate your feedback and will continue to use future feedback as guidance in tweaking the program.

The College of Denturists is also working with the Denturist Association of BC to discuss proposed changes to the scope of practice for Denturists in BC. To date, the College has met with government representatives and are scheduled to meet with representatives from the College of Dental Surgeons and the College of Dental Technicians. With the recent implementation of TILMA and the AIT, it is important for our College to mirror an increased scope of practice present in other provinces across Canada, such as Alberta.

Lastly, the College was busy preparing for our annual Clinical Examinations. I wish those candidates who successfully completed the examinations all the best in their future endeavors.

I look forward to seeing each of you in Victoria in September. I hope you will join the board members and your fellow registrants for a drink on Friday evening. In the next edition of the Articulator, I will report on the College's progress regarding the above mentioned items.

Feel free to contact me at anytime. My door is always open!

Thank you,
Tyler

New Denturists in BC January 2008 – April 2009

SALLAWAY, GARY
WOJCICKY, JAROSLAV
HARTY, COLIN
LOPAREVA, SVETLANA
SHUM, KONRAD
SCHWENNING, ESTHER M.
HEIGHTON, DAN
BRAUN, ERIKA M.
KHAJEALI, NAZARALI

Health Professions Review Board

In March 2009, the *Health Professions Act* established a right of review to a Health Professions Review Board (Review Board). The Review Board consists of 18 members appointed by the government, from across British Columbia. The primary purpose of the Review Board is to review certain decisions made by regulatory colleges, such as the College of Denturists of British Columbia. These decisions include the registration of members, timeliness of investigations and the disposition of complaints. A review is independent of a college and used to ensure that each college is fulfilling their duties in the public interest.

The Review Board is currently accepting applications for review. If a person is not satisfied with a decision of a regulatory college, they may submit an application within 30 days of receiving notice. The applicant, registrant, or complainant must deliver the application to the Review Board, and any other parties involved. Disputes will be settled informally, using a dispute resolution process, or when unsuccessful, an oral hearing will be held.

The Review Board will also assist regulatory colleges in establishing processes related to registration, inquiry and discipline, to ensure all decisions are transparent and fair.

For more information regarding the Health Professions Review Board, please refer to their website at www.hprb.gov.bc.ca.

Continued from page 1....**Introducing the Board**

Alex Hupka

Alex has been a Denturist for 7 years, with a practice in Richmond. He has served on the Board for over 2 years. Initially, Alex ran for the Board to do his part, but finds satisfaction in working with excellent people. His insight is highly valued by fellow Board members.

Carol R. LeVasseur DD

In the late 1970s in Montréal, Carol LeVasseur began a new career as an assistant to a distinguished orthodontist, and later, to a mentoring dentist who inspired her to further her education in dentistry. Destiny brought Carol back to British Columbia and an opportunity to champion a profession as a self employed denturist. Since 1988, she has been practicing in South Delta (Ladner) with no regrets. During her tenure, Carol acquired a teaching diploma from the Ministry of Advanced Education Training and Technology, and has been a part time faculty member for the Denturist Program at VCC-CC. She is known to be patient, intuitive, trustworthy, progressive and still possess a good sense of humour. Carol believes in fair play and has always aimed to do what is best for the greater good. Carol would like to thank all of you who have accepted her nomination to the College Board and for the privilege of this responsibility. For those of you who missed the vote, she hopes to earn your trust as time goes by. Carol has a profound appreciation and admiration for all of you who work hard every day to maintain the dignity and integrity of our profession. She is proud to serve.

Tracy Merkley

Tracy Merkley has had the pleasure of serving on the Board since March 2008. She graduated from NAIT in 1986. Working as a Denturist in Calgary, Tracy met her husband and raised 3 children. They have lived and practised in Calgary, Brisbane, Australia and now in Victoria. In Australia you have to be a Dental Technician first, then specialize as a Dental Prosthetist (Denturist). Tracy has served on the Alberta Denturist Association as an examiner and as a result of being on the examination team, was flown out here to be an examiner of the BC Denturist exams 8 years ago. She would like to extend an invitation to all Registrants to make your professional challenges known to the Board. Although our mandate is public protection, the Board appreciates your feedback. Tracy is an advocate of working with the DABC to expand our scope of practice, and hopes that the membership will work together to make that happen.

Tyler Perrault

Tyler Perrault is the newly elected Chair of the College of Denturists of BC. He joined the CDBC Board in April 2008 and became Chair in April 2009.

Tyler was born and raised in Western Canada. He has enjoyed living in many cities in the west but has truly found home in Vernon, where he has lived for the past nine years. Tyler has spent those years building a practice that he is proud of, Vernon Denture Clinic Ltd.

Tyler is in his 10th year of practice in BC and prior to that practiced in Regina, Saskatchewan, the city he grew up in. Tyler and his wife Regan have been together as long as they have been in BC, ten years, and this spring they welcomed their new son, Indio, into the world to join them and their two dogs.

Tyler continued...

With the support of his wife and the two staff members at his office, he felt he was able to start giving back to the profession that has provided him with so much. Tyler really enjoys the increased contact with Denturists, the number one benefit of his experience on the Board so far, and the supportive relationships he has developed with his fellow Board members and staff at the College.

Frank Yoo

Frank Yoo has been practicing in the same location in downtown Langley for over 12 years. He passed the board exam in 1997 and bought his practice in Langley on November 1, 1997. Frank has worked hard to build up his practice and patient base, in January 2009, Frank opened a new office in the Walnut Grove area. He is hoping that with the addition of this new office, he will be better able to serve the Langley area. Becoming a board member was something that was introduced to him and encouraged by Jim Connolly. In the future, Frank is looking forward to expanding the profession and his own practice, especially at the new Walnut Grove location.



2009 College Board Meetings

Saturday, September 26, 2009

Annual General Meeting

Harbour Towers Hotel, Victoria, BC

Friday, December 11, 2009

College Office New Westminster, BC



E-Mail

Please help the College save paper and postage by authorizing us to send your invoice by e-mail. Send your request to registrar@cd.bc.ca.

Thank you.

The Quality Assurance Program

Frequently Asked Questions

Since the introduction of the new Quality Assurance (QA) Program in September 2008, Registrants have brought forward many great questions and concerns. We are doing our best to address these issues and resolve your concerns. Below are the most commonly asked questions.

Q: Why do I have to do the QA Program?

A: Under that Health Professions Act (26.1), the College must administer a Quality Assurance Program to promote high practice standards amongst Registrants.

Q: What was wrong with the old program?

A: The trend for quality assurance for many organizations across Canada and internationally is to implement a variety of learning methods, in addition to continuing education courses, to further improve personal practices. The old program had only one component (CE courses), leaving room to expand to a better, more effective QA Program.

Q: Do I have to participate in the new QA Program this year?

A: No. Currently the program is optional, but it will be beneficial for you to participate in the program now so you can provide feedback and suggestions to improve the program. Participating in the new program will allow you to practice the three tasks before it becomes mandatory. Also, you can receive 5 CE hours for each task you complete this year.

Q: When will the new program become mandatory?

A: It is expected that the new program will commence in 2010, subject to the College's proposed bylaws being approved by the Minister of Health. Registrants will be notified by mail when the new program becomes mandatory and be given time for the transition.

Q: Why is the college asking so many questions on the Checklist?

A: Over the past couple of years, the Checklist has been developed in collaboration with consultants, fellow Denturists, the QA Committee, and the Program Coordinator. The items listed are not questions, rather a self assessment tool to encourage thought about various aspects of your practice.

Q: Do I have to be practicing all the things listed on the Checklist?

A: No. The Checklist is an outline of most of the aspects in your practice. Some denturists may not find some of the items practical or applicable to their practice. Other denturists will find it useful in identifying some areas that they may not have considered or have neglected.

Q: Is the information collected confidential?

A: Yes. Under the Health Professions Act (26.2), the Coordinator of the QA Program cannot not disclose or provide to another committee or person, records, information, or self assessments provided by a registrant. Exceptions include those who have committed an act of professional misconduct, demonstrated professional incompetence, have a condition described in section 33 (4) (e), or as a result of a failure to comply with a recommendation under section 26.1 (3), poses a threat to the public.

Q: I hear that I will no longer have to be concerned with CE credits. What do I need to complete for the new program?

A: You will need to complete 3 tasks: the Checklist, a Quality Assurance Tool, and one Field Contribution Activity.

Q: How will the new QA Program affect the Association's Conference?

A: The new program will **not** affect the Association's plans for Convention. In actual fact, it will increase the types of courses available, and as in previous years, allow registrants to complete their professional requirements for the year.

Q: Will office visits become part of the QA Program?

A: An office visit will only occur if there are reasonable grounds for inspection (e.g. – not complying with the QA Program or if directed by the Inquiry Committee).

Q: Will there be more changes to the QA Program in the future?

A: As registrants begin to take part in the new program and provide feedback and suggestions, the QA Program will further improve to be more user-friendly, while continuing to assist registrants in maintaining a high quality practice.

Q: Who do I contact if I don't understand certain aspects of the QA Program?

A: You can contact the Program Coordinator of the Quality Assurance Program, Janice Ho, at janice@cd.bc.ca or at the College office at 604-515-0533. In addition, you can contact the Chair of the Quality Assurance Program, Alex Hupka, at 604-279-9151.

For more information about Quality Assurance Programs, please visit the following websites:

<http://www.health.gov.bc.ca/leg/index.html>

Public Notification

In an effort to keep Registrants informed of changes to the Health Professions Act, we have provided the following excerpt from section 39.3. It is important for each Registrant to review and be knowledgeable about their current governing legislation.

(1) Subject to subsections (3) and (4), the inquiry committee or discipline committee, as the case may be, must direct the registrar to notify the public of the information set out in subsection (2) with respect to any of the following actions:

- (a) an action taken under section 32.2 (4) (b), 32.3 (3) (b), 33 (2) or 35 (1);*
- (b) a consent or undertaking given under section 36 (1) in relation to a serious matter;*
- (c) a consent order made under section 37.1;*
- (d) a determination made under section 39 (1);*
- (e) an order made under section 38 (8), 39 (2), (5), (8) or (9), 39.1 (1) or 44 (1) or (2).*

(2) The following information must be included in the notification required under this section:

- (a) the name of the registrant respecting whom or the health profession corporation respecting which the action was taken;*
- (b) a description of the action taken;*
- (c) the reasons for the action taken.*

...

(7) The notification required under this section may be made by posting a notice on the college website.

Registrar's Report

First and foremost, I would like to thank the members of the Board for their commitment and dedication to the College over the past year. The College office has been busy, undertaking a number of large projects, and it is only with the support and time of the members of the Board that we are succeeding in accomplishing many of our goals. At the DABC's Convention in June 2009, I spoke about self-regulation and the importance of the College's mandate of public protection. Through quality assurance improvements, examination updates, bylaw amendments and hard work, the Board has done a great job of fulfilling their mandate. Thank you!

The College's Annual General Meeting is scheduled for Saturday September 26, 2009. The staff and Board of the College will present the Annual Report and Audited Financial Statements for the fiscal year April 1, 2008 - March 31, 2009. Please come prepared with your questions as we strive for an open and transparent relationship with our Registrants. Afterwards, stay for our Quality Assurance (QA) Presentation set to follow the AGM. The Quality Assurance Committee will be revealing the final phase of the QA program; Field Contribution Activities. The presentation will include a Question & Answer period, in which we hope to eliminate any lingering questions that Registrants may have.

This year, the Registration Committee of the College has had their hands full with changes to both the Theory Examination and Clinical Examination. Members of the Committee have been working with representatives from Vancouver Community College to modify the College's Theory Examination. The College is expanding our question database, as well as making efforts to update the language currently used. The College's Clinical Examination also underwent some changes, as the members of the Committee agreed to hold the examination at Vancouver Community College this year. A great big THANK YOU to the 2009 Exam Team, especially Tanya Little, the College's Examination Coordinator. The exams were organized and executed with near perfection! Students can expect their examination results in late August.

Contrariwise, the Inquiry Committee and Discipline Committee have been fairly inactive. The members of the Inquiry Committee have reviewed a total of 9 complaints since January 2009 and the Discipline Committee has not needed to meet. This is a reflection of high practice standards and conscientious Denturists. Keep up the good work!

As a whole, in addition to their Committee work, the members of the Board continue to make minor changes to the College's draft Bylaws to reflect changes to the Health Professions Act. Later this year, the Board will participate in a strategic planning session to set new goals and a vision for the future of the College.

I trust each of you is enjoying your summer and this fantastic weather. I hope to see you in Victoria for the College's Annual General Meeting. As always, please do not hesitate to contact me if you have any questions or concerns.

Jennifer Roff
Registrar

What's the Difference?

This is a commonly asked question when it comes to the difference between the College of Denturists of BC (CDBC) and the Denturist Association of BC (DABC). To ensure your questions, concerns and/or comments are received by the correct organization, I have provided a brief summary of the responsibilities of each.

CDBC

The College of Denturists of BC is the regulatory body for Denturists in BC. We are responsible for standards of practice and the quality of Denturism in BC. Our mandate is to protect the public and membership is mandatory if you wish to practice in BC. The College is responsible for such things as scope of practice, practice standards, registration to practice, complaints, discipline and quality assurance requirements.

DABC

The Denturist Association of BC is a member services organization and promotes the interests and needs of the Denturists in BC. The Association can assist members with insurance requirements, billing inquiries, continuing education information, and opportunities. By choosing to be a member of the Association you contribute to the valuable services they provide to Denturists.

Come to Victoria !

The College's Annual General Meeting will take place in Victoria this year. With lots of added incentive, come out to see what's new and mingle with your colleagues.

Dates: September 25 - 26, 2009

Place: Harbour Towers Hotel & Suites
345 Quebec Street, Victoria, BC

Friday night is something new for the College, please join us for a 'Meet & Greet' Wine and Cheese Reception. This is a chance to get to know the College Board, staff and your fellow Registrants.



Saturday morning will be the College's Annual General Meeting. All Registrants are welcome to attend and ask questions. On Saturday afternoon the final phase of the Quality Assurance Program will be presented. Registrants who attend the presentation will be awarded CE credits. This is your opportunity to ask questions about the new Quality Assurance Program.

The College is working on other incentives to make your weekend in Victoria more enjoyable. For example, discounts for meals and Victoria attractions. Please look for your Victoria weekend package included with this newsletter.

Interesting Denturist

At the QA Session in Harrison we discovered what a diverse group of people Denturists are. Here is a sampling of information about our Registrants.

Denturists in the making!

A Denturist in BC...

- was born in a Dental Lab.
- delivered dentures at the age of 13.
- practiced as a Denturist in Australia, Washington, and Alberta.
- has been to every World Denturist Symposium (5)

Transportation

A Denturist in BC...

- has a pilots licence
- is a Commerical Pilot
- is a retired flight attendant
- is a coastal skipper
- restores British classic cars
- owns two Antique cars
- participated in professional car race
- is a retired race car driver
- has never rode in an airplace and is now 65 years old.

Sports

A Denturist in BC...

- is a three time world champion cyclist.
- is a volleyball champion.
- has scuba dived 80 times in two years.
- is a national level squash player.
- is a marathon athlete.
- is an 11 handicap golfer.
- is a Pistol shooter.

Miscellaneous

A Denturist in BC...

- is a Lieutenant in a cadet program.
- is ex-military.
- is a licensed journeyman machinist.
- owns cutting horses.

www.cd.bc.ca

The College's website has a new look!

Check it out!!! Let us know what you think. Registrants can find a lot of important information on the College's website. Please take a moment to become familiar with our website. It will be able to answer most of your questions and is a great way to learn more about your regulatory body!

There are currently 212 Active Denturists registered with the College of Denturists of British Columbia.

What is a Central Security Register?

If your business is a corporation this will be of interest to you.

The Business Corporation Act under section **111** (1) states:

A company must maintain a central securities register.

To read more about this section of the Business Corporation Act you can visit the Colleges website at www.cd.bc.ca, in the Link section click on Central Security Register which will take you to the Business Corporation Act.

Why would the College of Denturists be interested in the Central Security Register? The Health Professions Act states:

Prohibition against certain voting agreements

46 (1) A shareholder of a health profession corporation must not enter into a voting trust agreement, proxy or any other type of agreement that vests in another person who is not a registrant qualified to hold shares in the corporation the authority to exercise the voting rights attached to any or all of the shares of the shareholder.

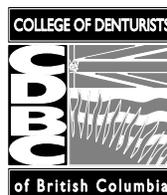
(2) A shareholder of a holding company must not enter into a voting trust agreement, proxy or any other type of agreement that vests in another person who is not a registrant qualified to hold shares in the holding company the authority to exercise the voting rights attached to any or all of the shares of the shareholder.

The College is interested in the Central Security Register for the sole purpose of insuring that only Registrants of the College hold voting shares in the Corporation, thus complying with the Health Professions Act.

If your business is a Corporation and you have several shareholders, please ensure they are Registrants of the College of Denturists of BC. If they are not, please make the changes necessary and send a copy of the Central Security Register to the College office. Thank you for complying with the Health Professions Act.



The Articulator is the newsletter of the College of Denturists of British Columbia. It is meant to provide information to Registrants, members of the public, and other organizations. In the event of a disagreement between information in this newsletter and the Health Professions Act, Denturist Regulation, bylaws, or policies of the College, the wording of the Act, Regulation, Bylaws and policies take precedence. Letters and articles are welcome. The College serves the right to edit submissions for length or to refuse to publish any letter or article. Visit www.cd.bc.ca for more information.



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