

Articulator

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Chair's Report

By Tyler Perrault

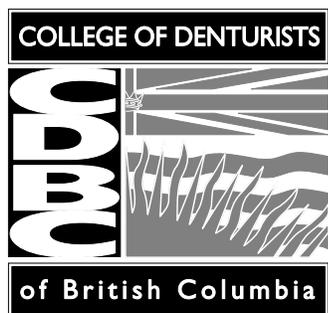
I hope you are enjoying the summer and finding some time to relax with family and friends during the warm, sun-filled days of August.

Gary Stewart's passing on July 1, 2010 reminds us of how precious life is. It also reminds us of how much we can get out of life and give to others, as Gary exemplified so well. To his wife, Laurel, Jim Connolly, and others close to Gary, my thoughts are with you.

I would like to welcome our newest public member to the Board, Ms. Christina Ferreira from Kelowna. She brings with her a wealth of experience and, most importantly, an interest and passion for our College.

This year's convention in Whistler, held in conjunction with meetings of the Denturist Association of Canada, was one of the best I have attended. Of course the beauty of Whistler helps, but most notably, those who attended were the reason for its success.

Our College hosted meetings for the regulators from across Canada, for the first time in almost a decade. Collaboration between regulators was one of the highlights of the week and we saw the creation of a federation of regulators; the Canadian Federation of Denturist Regulators. The goal of this federation is to have a national body, with a unified approach to a variety of issues that are of mutual concern, such as educational programs, the Agreement on Internal Trade (AIT) and other regulatory matters.



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Chair's Report ... continued

Our College continues to work with the Denturist Association of BC to expand our scope of practice. We met with representatives from the College of Dental Technicians of BC and the Dental Technicians Association of BC in June 2010. The meeting was very productive and provided us with valuable feedback. We continue to work towards a meeting in the fall with government representatives.

Last but not least, I want to invite all Registrants to the upcoming AGM in Vancouver on September 11, 2010 at the Vancouver Public Library. Attending our AGM allows you to meet and speak with the members of our Board and to provide us with your valuable feedback.

I wish you all a wonderful summer and I look forward to seeing you in September.

Sincerely,

COLLEGE OF DENTURISTS OF BRITISH COLUMBIA

The College derives its authority from the Health Professions Act. This legislation establishes a social contract between the College and the public who seek services from denturists in British Columbia. The social contract obligates the College to serve and protect the public.

NOTICE OF CDBC'S ANNUAL GENERAL MEETING

The Annual General Meeting for the College of Denturists of BC will be held on **Saturday September 11, 2010 at 10:00am.**

The details are as follows,
Vancouver Public Library
Alma VanDusen & Peter Kaye Rooms
350 West Georgia Street
Vancouver, BC
V6B 6B1

Business to be considered will be reports of the College's Committees, the Annual Report, audited financial statements for 2009-2010 and the 2008-2009 Annual General Meeting Minutes.

All Registrants and members of the public are welcome to attend.



Update: Proposed Bylaws



As of this writing, the College continues to await the approval of our proposed bylaws from the Ministry of Health.

Once approved, the College will provide Registrants with the necessary information, including a printed copy of the new bylaws and all approved policies.

Registrar's Report

By Jennifer Roff

"Some people dream of success, while others work hard at it."

– Unknown Author

Hard working, determined, dedicated and passionate are just a few of the words I use to describe the Board and Committee members of the College of Denturists of British Columbia. In 2010, the Board has been extremely active working towards achieving their goals and completing a variety of different tasks. I will summarize their most recent activities.

The Registration Committee of the College has undertaken the task to review, revise and update the College's Theory Examination. This includes reviewing over 500 questions contained within the database to ensure that they are current, relevant and fair. The members of the Committee have met with representatives from Vancouver Community College to collaborate on question review and development. The Committee has also agreed to exchange questions with the College of Alberta Denturists and the College of Denturists of Ontario. As well, the Registration Committee is in the beginning stages of redrafting the Internship Portfolio requirements.

The Quality Assurance (QA) Committee continues to approve course requests as they are submitted, as well as taking the initiative to pre-approve any courses when appropriate information can be obtained. The QA Committee has also developed and approved a detailed transition plan to ensure a seamless transition from our current QA program to our new QA program when the proposed bylaws are approved and the program becomes mandatory.

Unfortunately, the Inquiry Committee has their plate full of complaints. However, members have taken additional time to develop policies to assist Registrants and/or Committee members. The Committee has also drafted a peer evaluation form to assist the Committee with complaint assessments.

The staff at the College office has also been extremely busy this year. As mentioned in the Chair's Report, our College hosted a meeting of regulators from across Canada in May 2010. Representatives from Alberta, British Columbia, Manitoba, New Brunswick, Newfoundland, Nova Scotia, Ontario, Prince Edward Island and Saskatchewan were in attendance for this three day meeting. As the meeting got under way, representatives agreed to form the Canadian Federation of Denturist Regulators (CFDR) with a mandate to discuss matters of mutual concern and provide a unified voice for the Denturist regulators across Canada. This year a few of the agenda items included; differences in 'scopes of practice' and the desire for equality across Canada, educa-

tional program accreditation, jurisdictional licensure examinations, labour mobility, and continuing competency programs. The CFDR will meet on an annual basis, with the next meeting scheduled for May 2011.

The staff continues to work closely with the Health Professions Review Board to resolve requests for reviews of Registration and Inquiry Committee decisions. Since their inception, the College has had four requests for reviews; two inquiry matters and two registration matters. Both inquiry matters have been closed, as the complainants withdrew their requests. However, the College continues to work on the registration matters. Appropriate details will be provided when they are available.

The College of Denturists completed the annual audit for the fiscal year April 2009-March 2010. As always, the auditor has concluded that our financial statements present fairly, in all material aspects, the financial position of the College as at March 31, 2010. The complete financial statements are available on the College's website and will be presented at the College's AGM in September. However, the balance sheet and the statement of revenues and expenditures have been reproduced on pages 6 and 7 for your convenience.

Lastly, the College is preparing for our Annual General Meeting scheduled for Saturday September 11, 2010. As mentioned, business will include the College's Annual Report and the audited financial statements for 2009-2010. However, this is also an opportunity to ask questions, seek clarification, provide feedback and/or meet the members of the Board. I hope you can attend.

The Board and Committee members of the College exemplify hard work and their efforts are achieving success. It is an honour to work with such committed individuals and I look forward to accomplishing many more goals this year. Your time and energy is very much appreciated.

Thank you!

The *Electronic* Articulator

The College is moving the Articulator into the 21st century. The Articulator was first published in March 1996 as the newsletter for the College of Denturists of British Columbia. For 14 years the newsletter has been published on paper and mailed to Registrants. Starting in 2011, Registrants will see a new method of delivery for the Articulator, an electronic version.

Registrants who have already supplied the College with their email address will receive the electronic version of the Articulator. If Registrants have not already supplied the College with their email address and would like to continue to receive the Articulator, please send your email address to the College. Paper copies of the Articulator will only be available upon request.

This change will save Registrants' money and reduce the College's environmental footprint.

The Articulator, as always, will also be available on the College's website.

2010 Board & Committee Meetings

Saturday September 11, 2010 – Annual General Meeting
Vancouver Public Library - Downtown

Friday December 10, 2010 –
College Office, New Westminster, BC



Executive Committee

Tuesday, November 16, 2010

Inquiry Committee

Tuesday September 21, 2010

Tuesday, November 23, 2010

Quality Assurance

Tuesday, August 17, 2010

Friday, December 10, 2010

Registration Committee

Friday, August 20, 2010

2010 Clinical Examinations

The College would like to extend an acknowledgement and thank you to the examination coordinator and the clinical examiners who offered their time and expertise to make these clinical examinations possible. We appreciate the time involved in the calibration, observation and documentation prior to the examination, as well as during the clinical examination. Thank you!

2010 Clinical Examination
results will be mailed to
all Candidates in late
August.



THEORY EXAMINATION

The next opportunity to challenge the College's Theory Examination will be on
Friday, January 28, 2011.

All candidates must be approved by the Registration Committee before they are eligible to write this examination.

Depending on individual circumstances, approval may take 6-8 months. It is each applicants responsibility to read, understand and comply with the application requirements.

*There are currently 215 Active Denturists registered with
the College of Denturists of British Columbia.*

Gary Stewart

August 24, 1952 – July 1, 2010

Gary Stewart became a dear friend of mine as we grew up together attending the same high school in Vancouver. Our families were close and when I interned with my father and went off to NAIT, Gary took my place with Dad and then joined me at NAIT. We lived together in Edmonton and I will always treasure the experiences we enjoyed together.

Dad taught us many dentist skills as well as life skills, while impressing upon us the need to give back, especially to our profession. Gary certainly took that to heart.

Gary excelled at school and made many great friends from across Canada, but especially in Alberta.

When Gary returned to Vancouver, he interned in 1974 and wrote his license a year later. He spent 35 years in a successful practice, treating patients at both his Richmond and White Rock offices. Even as busy as he was, he quickly did as Dad suggested and got involved with the Denturist Association working to improve his chosen profession. Gary was on the Executive of the Denturist Association for 20 years and during that time managed to chair each and every committee. He was also elected president and stayed in that position for numerous years. Gary was well respected and liked by the denturists in BC and the denturists across Canada.

Denturists in BC will always remember Gary at the Denturist Association's annual conventions. Respect was a tough thing for Gary to maintain at these events as Laurel was always dressing him up for costume night in the greatest outfits. Try saying, with a straight face, Hail to the president ... when he's dressed like Mickey Mouse!

Gary was recognized many times for the exemplary services he provided to our profession.

Over the years he received every award and recognition we had to offer. "Denturist of the Year", "Denturist Hall of Fame" for life time achievements" and other accolades. He had no problem getting and deserving awards, he only had problems accepting them. He never did it with dry eyes.

Over the years Gary took the job of being a mentor very seriously, training more interns than any other dentist in BC. There are over 10 licensed denturists that can thank Gary for his efforts and guidance.

Gary passed on his passions and aspirations to his interns. Many have, and still do, work for the goals Gary instilled in them.

Gary was one of the leaders that helped move our profession to a new level. The Denturist Association struggled for many years to change government legislation. This legislation would give us a self governing profession and provide further services to the public. We succeeded and in 1995 were governed under the *Health Professions Act*. This gave us similar Denturist legislation across Canada. What was once thought an unattainable goal, had finally been achieved.

We needed our strong people to jump over to the new regulatory body. Gary did this and was elected to the College of Denturists of BC for over 10 years, serving as chair for many of those years. These were defining years for our profession. I believe Gary helped greatly in establishing the current respect held for us by the other health professions and the government of BC.

I believe the greatest compliment that people can give, is to say ... "you made a difference".

"Gary made a difference" ... we will all miss him.

Jim Connolly



COLLEGE OF DENTURISTS OF BRITISH COLUMBIA

Balance Sheet

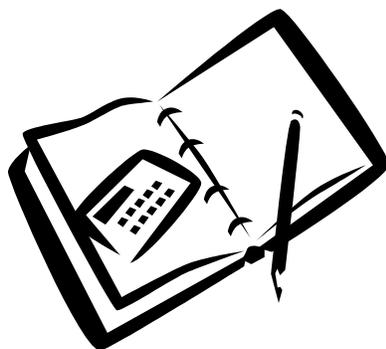
March 31, 2010

| | 2010 | 2009 |
|---------------------------------|-------------------|-------------------|
| Assets | | |
| Current | | |
| Cash | \$ 183,906 | \$ 250,274 |
| Investments | 136,117 | - |
| Accounts receivable | 4,253 | 2,287 |
| Interest receivable | 4,635 | 6,317 |
| Prepaid expenses | 4,562 | 4,297 |
| | 333,473 | 263,175 |
| Investments | 368,363 | 427,436 |
| Capital assets | 12,485 | 13,682 |
| | \$ 714,321 | \$ 704,293 |
| Liabilities | | |
| Current | | |
| Accounts payable | \$ 22,895 | \$ 10,989 |
| Deferred revenues | 214,765 | 227,722 |
| | 237,660 | 238,711 |
| Discipline assessment surcharge | 127,929 | 128,429 |
| | 365,589 | 367,140 |
| Net fund balances | | |
| General | 280,197 | 274,047 |
| Discipline | 56,050 | 49,424 |
| Capital assets | 12,484 | 13,683 |
| | 348,731 | 337,154 |
| | \$ 714,320 | \$ 704,294 |

This balance sheet was extracted from the March 31, 2010 audited financial statements. Please read it in conjunction with the notes to the financial statements which can be found on our website.

COLLEGE OF DENTURISTS OF BRITISH COLUMBIA
Statement of Revenues and Expenditures
Year Ended March 31, 2010

| | 2010 | 2009 |
|---|------------------|------------------|
| Revenues | | |
| License and registration fees | \$ 224,710 | \$ 223,043 |
| Examination fees | 22,900 | 16,775 |
| Fines and discipline assessments | 2,515 | 492 |
| Interest income | 15,362 | 11,840 |
| Other income | 1,453 | 1,034 |
| | 266,940 | 253,184 |
| Expenditures | | |
| Amortization | 3,564 | 4,018 |
| Audit and legal | 47,397 | 15,552 |
| Board expenses | 15,689 | 12,962 |
| Committee expenses | 7,522 | 5,359 |
| Communications | 3,077 | 3,908 |
| Discipline investigation costs | - | 110 |
| Examination costs | 22,834 | 24,478 |
| Office and miscellaneous | 18,760 | 18,123 |
| Professional development | 1,914 | 2,182 |
| Rental | 16,096 | 13,996 |
| Salaries and benefits | 113,764 | 105,671 |
| Telephone | 2,200 | 4,149 |
| Utilities | 2,546 | 4,738 |
| | 255,363 | 215,246 |
| Excess of revenues over expenditures | \$ 11,577 | \$ 37,938 |



This statement of revenues and expenditures was extracted from the March 31, 2010 audited financial statements. Please read it in conjunction with the notes to the financial statements which can be found on our website.

A FRIENDLY REMINDER ...

Patient Records

Patient records are critical to your practice for many reasons, including the ability to ensure the quality of care provided to your patients.

It is the responsibility of each Registrant to ensure that the appropriate information is collected and entered in the record. The bylaws establish the type of information and detail that is required.

Each patient record must include,

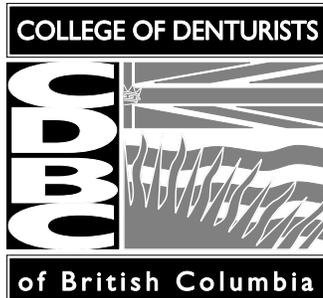
- Patient's name and address,
- Case history, findings obtained, treatment provided, and instructions given,
- Regular progress reports,
- A record for each date that the patient was seen,
- Records for each financial transaction,
- A copy of the prescription when providing prescribed services, and
- Other information required by law or another governmental agency.

Also, please note the following,

- Patient records are legal documents,
- Patient records are rightfully owned by the patient,
- Patient records must be made contemporaneous, and
- Any information within a patient record can only be used for the purpose for which the information was collected.

Please take time to critically review the quality of your patient records.

It is worth the effort!



The Articulator is the newsletter of the College of Denturists of British Columbia. It is meant to provide information to Registrants, members of the public, and other organizations. In the event of a disagreement between information in this newsletter and the Health Professions Act, Denturist Regulation, bylaws, or policies of the College, the wording of the Act, Regulation, bylaws and policies take precedence. Letters and articles are welcome. The College reserves the right to edit submissions for length or to refuse to publish any letter or article. Copyright August 2010. Visit www.cd.bc.ca for more information.

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Case Studies Wanted!

As you are aware, problem solving is an integral part of your work. With each new patient comes a list of questions that will help determine whether you can assist this person with their oral health needs. What is the history of the patient? Will this be their first denture? Does the patient have a suitable ridge in order to be eligible for dentures? And so forth. Though there may be some common problems you encounter on a regular basis, there may also be a few challenges that have stumped you or made you go outside your comfort zone to come up with appropriate solutions. These unique problems are not only important learning moments for you, but could be useful for your fellow Denturists. Many of the Registrants have expressed that they learn the most when sharing their personal experiences with each other.

We are looking for Denturists to share their unique or more challenging issues through case studies. Selected case studies will be featured in future Quality Assurance Tools. The topic choices include communication, patient management, professional lifecycle, and office management skills. In addition, as part of the new Quality Assurance Program, completing a case study will give you credit for the Field Contribution Activity. **This is one way to give back to your profession and receive credit for your experiences.**

Please contact the College office or e-mail qa@cd.bc.ca to get more information about submitting a case study.



Registrants must print the Checklist and QA tool from the

College's website **each year**. Past Checklists and QA tools will be removed from the website at the end of each year.